

**Returns**

Our policy lasts 15 days. If 15 days have gone by since purchase, unfortunately, we don't offer you a refund or exchange.

All goods are non-refundable, but may be eligible for exchange or return for store credit.

Store credit will be available for 30 days from confirmation of store credit applied to your account.

To be eligible for a return/exchange, your item must be unused and in the same condition that you received it, sealed in its original packaging.

Perishable Goods

Some goods are exempt from being returned. Perishable goods such as raw hemp flower cannot be returned or exchanged.

Additional non-returnable/non-exchangeable items:**Gift Cards**

Gift Cards are non-refundable. Can only be used in-store or online.

Sale items (if applicable)

Any products purchased during a sale will not be eligible for return or exchange.

Exchanges (if applicable)

VitaMax Health And Wellness will only replace/exchange items if they are defective or damaged. If you need to exchange it for the same item, send us an email at:

info@thebestcbdproducts.com

and send your item to:

VitaMax Health And Wellness

117 15th Street

Tuscaloosa, AL 35401

A VitaMax Health And Wellness representative will reach out to you to confirm the return/exchange and help resolve any issues.

Shipping

To return your product, you should mail your product to:

VitaMax Health And Wellness

117 15th Street

Tuscaloosa,AL 35401

The customer is responsible for paying any shipping costs related to returned/exchanged item(s). Shipping costs are non-refundable.

Dependent upon location, it may take longer for returned/exchanged items to arrive at their destination.